



Privacy Notice - Visitors

Life Skills Enterprise

Last updated: September 2026

Review date: September 2027

Document Version Control Log

Version	Date	Description of changes and person/organisation responsible
1.0	28/04/2021	Document created (SchoolPro TLC)
1.1	09/01/2022	Adjusted for Short text Page 2
1.2	17/10/2022	Text updated in 'Requesting Access to Your Personal Data' to reflect new DfE wording regarding data subject rights. Bullet point list has been updated as well as introductory text to the list. (SchoolPro TLC)
1.3	17/10/2022	SchoolPro TLC contact email updated from GDPR@schoolpro.uk to DPO@schoolpro.uk . (SchoolPro TLC)
1.4	30/08/2024	Updates made to three sections as per the DfE template updates. Updates as follows: - Requesting access to your personal data - replaced entire section with new text (SchoolPro TLC)
1.5	31/10/2025	Revised complaint handling section to reflect Section 164A DPA 2018 (as amended by DUAA 2025). Individuals must now submit complaints directly to the organisation.
	30/06/2026	Reviewed by CAV Central, no changes

Instructions for use:

There are two elements to this Privacy Notice. Page 2 of this document is a simple version which can be made available at the point of data collection – i.e. attached to a visitor book, reception desk, or on the screen of an electronic sign-in system.

The main visitor privacy notice follows from Page 3 onwards which can be made available on request or could be added to your website. The first two pages can be removed when using this element.

Simple Text for Visitors that can be used on visitor books, attached to the reception desk, or used on electronic sign-in systems:

This Privacy Notice for visitors explains how and why we store personal information about those who visit the school. It provides a guide to our legal obligations and their own rights. Like any organisation which handles personal data, our school is the 'Data Controller' as such, we are registered with the ICO (Information Commissioner's Office) and we comply with UK General Data Protection Regulation (UK GDPR). ICO registration details are available from the school office or Data Protection Officer.

We collect the information requested in the sign-in book / App.

Depending on the purpose, the school relies on an appropriate Article 6 lawful basis, including legal obligation, legitimate interests, vital interests and, where a specific task has a clear basis in law, public task. Consent is used only where the processing is genuinely optional.

The reason we collect this information is to safeguard pupils and vulnerable adults, maintain site security and health and safety, manage emergency evacuation and visitor access, support investigations where necessary and meet legal/regulatory obligations.

This data is not shared with any third party unless legally required and is retained securely by the school in line with our retention schedule. Please see our Data Protection Policy and Records Management / Data Retention Policy for further information. These are available on our website or on request from the school office.

Full information is available in our Privacy Notice (How We Use Visitor Information) which can be obtained on request.

Privacy Notice (How We Use Visitor Information)

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The Categories of Visitor Information That We Process Include:

We may process a visitor's name, organisation/contact details, date and time of arrival/departure, purpose of visit and host, vehicle registration where provided, identity or safeguarding/DBS information where relevant to the visit, emergency/incident information, and CCTV images where CCTV is operated. We only collect what is necessary for the purpose of the visit and our safeguarding, security and legal responsibilities.

Why We Collect and Use Visitor Information

We use visitor data to:

- Ensure the safeguarding of young people and vulnerable adults
- Maintain high standards of health and safety

We also use visitor information to control access to the site, account for people during emergencies, investigate incidents, manage facilities and contractors, and demonstrate compliance with safeguarding, health and safety and insurance requirements.

Under the UK General Data Protection Regulation (UK GDPR), the legal basis / bases we rely on for processing personal information for general purposes are:

The school also applies the Data Protection Act 2018 as amended by the Data (Use and Access) Act 2025. Visitor information is processed only for stated purposes, with appropriate access, retention and security controls.

(6c) A Legal obligation: the processing is necessary for us to comply with the law.

(6e) Public task may be relied upon only where the processing is necessary for a task in the public interest or an official function that has a clear basis in law. Other visitor processing may instead rely on legal obligation, vital interests or legitimate interests, depending on the purpose.

The lawful bases for processing personal data are set out in Article 6 of the UK General Data Protection Regulation.

Storing Visitor Information

We hold visitor information securely for the period set out in the school/Cavendish Education retention schedule. Further information is available in the Data Protection Policy and Records Management / Data Retention Policy from the school office or Data Protection Officer.

Who We share Visitor Information With

We do not share visitor information with third parties unless we are legally required to do so.

Requesting Access to Your Personal Data

The UK-GDPR gives you certain rights about how your information is collected and used. To make a request for your personal information, contact Life Skills Enterprise via office@lifeskillsenterprise.co.uk or the Data Protection Officer, SchoolPro TLC Ltd (DPO@schoolpro.uk).

You also have the following rights:

- the right to be informed about the collection and use of your personal data – this is called 'right to be informed'.



- the right to ask us for copies of personal information we have about you – this is called 'right of access', this is also known as a subject access request, data subject access request or right of access request.
- the right to ask us to change any information you think is not accurate or complete – this is called 'right to rectification'.
- the right to ask us to delete your personal information – this is called 'right to erasure'
- the right to ask us to stop using your information – this is called 'right to restriction of processing'.
- the 'right to object to processing' of your information, in certain circumstances
- rights in relation to automated decision making and profiling.
- the right to withdraw consent at any time (where relevant).
- the right to complain to the Information Commissioner if you feel we have not used your information in the right way.

There are legitimate reasons why we may refuse your information rights request, which depends on why we are processing it. For example, some rights will not apply:

- right to erasure does not apply when the lawful basis for processing is legal obligation or public task.
- right to portability does not apply when the lawful basis for processing is legal obligation, vital interests, public task or legitimate interests.
- right to object does not apply when the lawful basis for processing is contract, legal obligation or vital interests. And if the lawful basis is consent, you don't have the right to object, but you have the right to withdraw consent.

Where we process your personal data based on your consent, you have the right to withdraw that consent at any time.

To request withdrawal of consent where consent is the lawful basis, please contact the school office at office@lifeskillsenterprise.co.uk or the Data Protection Officer at DPO@schoolpro.uk. We will respond promptly and stop processing on the basis of consent unless another lawful basis applies.

Under Section 164A of the Data Protection Act 2018, you have a statutory right to complain if you believe your personal data has been handled inappropriately.

If you wish to raise a concern about how we process your personal data, contact Life Skills Enterprise at office@lifeskillsenterprise.co.uk or the Data Protection Officer at DPO@schoolpro.uk. We will handle complaints in accordance with current data-protection law. If you remain dissatisfied, you may complain to the Information Commissioner's Office.

If you are not satisfied with our response, you may escalate your complaint to the Information Commission at: [Information Commissioner's Office](#)

Last Updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated on 9 September 2026.

Contact

If you would like to discuss anything in this privacy notice, please contact Life Skills Enterprise at office@lifeskillsenterprise.co.uk or 01843 260315, or the Data Protection Officer, SchoolPro TLC Ltd, at DPO@schoolpro.uk.